



Co-op, Warranty Operations

Work Arrangement: Hybrid (in office days dependent on departmental needs)

Office Location: 55 Vogell Rd. Richmond Hill, ON L4B 3K5

Desired Outcomes:

- (1) Support Warranty Operations team members during their Co-op term
 - (2) Provide a great learning experience to summer student(s), which will help them gain full-time employment post-graduation
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At Mazda, we love sharing the beautiful machines we craft with the world. But even more, we love building relationships with the people who help make it all possible. We are a team of passionate car fanatics with an incurable love affair with the road. We continually strive to challenge the status quo and make it our mission to put people, quality, and experiences before transactions. Ground-breaking technologies and our latest 7th generation products are just the tip of the iceberg.

If you possess an unwavering commitment to delivering service excellence and a strong desire to shatter industry stereotypes, Mazda Canada is looking for you.

This opportunity will be approximately 4 months, beginning May 2025 and will include tasks such as:

1. Assist with increasing Mazda Added Protection (MAP) penetration by developing new products.
 2. Improve warranty processes by implementing AI tools.
 3. Develop MAP Point of Sale (POS) materials.
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Qualifications:

- Currently enrolled or just finished a post-secondary program
- Keen to learn and apply relevant learning to summer projects
- Detailed-oriented, with excellent inter-personal and communication skills (oral and written)
- Team-oriented and able to interact with a diverse group of stakeholders
- Strong organization skills with an ability to prioritize tasks

If interested in the position, please send your application to MCI-PeopleCulture@mazda.ca.

Mazda Canada Inc. is an Equal Opportunity Employer and upon request by the applicant, accommodations will be provided in all parts of the hiring process.

Mazda Canada Inc. is an Employer Partner of the Canadian Center for Diversity and Inclusion, Diversio, Empowering Auto and Equitek. Our Charity Partners are Indspire and Pathways to Education.

Mazda Canada Inc. is a proud recipient of the Top 100 Greater Toronto Area Employers for 10 years consecutively.